

ENTERPRISE INFRASTRUCTURE MANAGEMENT

Managing today's enterprise environment is more complex than ever. Change is constant. It's a high-stakes balancing act of compliance, budget constraints, demand for enhanced capability, visible accountability and the need to meet operational availability requirements. IntelliDyne clients benefit from our expert ability to guide transformation in your unique environments.

Aligned with Government CIOs' missions and goals, IntelliDyne's solutions deliver concrete and measurable business value at each and every step. As your trusted advisors, our consultants drive predictability, streamline technology efficiency across the enterprise, accelerate virtualization, lower overall risk to operations, improve operational agility and realize significant cost reduction.

When change is the only constant, IntelliDyne delivers results to our clients with agility and expertise that are second to none. Our DNA is made up of a unique blend of attributes, creating a full client experience with predictable outcomes. Every time.



Capabilities:

- ▶ Program and Change Management
- ▶ Enterprise Architecture Design & Development
- ▶ Enterprise Network & System Engineering
- ▶ Enterprise Operations and Management
- ▶ System and Application Integration
- ▶ IT Security
- ▶ Asset Management
- ▶ Video Teleconferencing and VOIP
- ▶ Client Requirements Management
- ▶ Service Desk: Tier I, II, and III

Impact:

- ▶ Process Driven Predictability
- ▶ Streamlined, Efficient Operations Across the Enterprise
- ▶ Accelerated, Virtualized Access for Remote Locations
- ▶ Lower Overall Risk to Operations
- ▶ Increased Business Operations Agility
- ▶ Significant Reduction in User Issues; Client Satisfaction Ratings Above 99%
- ▶ Technology Efficiency Leading to Lower Cost of Operations

IntelliDyne, LLC is a consulting firm that enables better business performance through innovative technology solutions. We manage public sector programs that deliver higher operational efficiency and measurable value to clients. We advise, develop, and execute effective solutions in Information Assurance/Cyber Security, Cloud Computing, Application Development and Mobile Computing, Analytics, Business Process Management, Data Center Consolidation, Enterprise Collaboration and Enterprise Infrastructure Management.

Since 2001, IntelliDyne has managed the Health Affairs/TRICARE Management Activity (HA/TMA) Enterprise Infrastructure. This infrastructure is critical to the 9.8 million beneficiaries of TRICARE. Our active-duty military, veterans, and their dependents rely on these systems to access their healthcare anywhere around the world.

IntelliDyne's Enterprise Infrastructure engineers and analysts consistently achieve client satisfaction ratings over 99% and average system availability of 99.9%. Our work is routinely recognized by client users and management for:

- ▶ Maximizing productivity
- ▶ Enhancing collaboration
- ▶ Increasing security
- ▶ Minimizing risk

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