

Federal Agency Leverages Technology Investment to Consolidate & Collaborate

The Challenge:

Federal agencies depend upon online collaboration technology to share the critical information needed to support and coordinate agency efforts across various branches and disparate affiliates nationwide. For a particular federal agency, effective collaboration was a major challenge. The agency's collaboration portal was comprised of ninety-one affiliated Intranet sites, each created by a different organizational unit, with its own look and feel. With little cross-referencing and cross-linking between sites, the portal was completely decentralized, harboring numerous stovepipes of information. Without a common framework, agency employees struggled to obtain information, collaborate with colleagues, and complete tasks in a timely and accurate manner.

The Solution:

- Developed a consolidated system built on DHS approved Enterprise Architecture within an existing implementation of Microsoft Office SharePoint Server (MOSS)
- Create a centralized, customizable and collaborative Intranet work environment that empowers agency employees to accomplish goals
- Provided access to the internal information and resources needed to support the world's premier agency of its kind
- Leveraged the Enterprise deployment of MOSS 2007 saved thousands in budget expenditures and formed the groundwork for an architecture model that would support tens of thousands of users across the agency's numerous regions, with the capability to support surges during peak usage periods
- As a Microsoft Certified Solutions Gold Partner, architected a robust and scalable twofold solution: one to host the Enterprise Shared Workspace Collaborative Sites, and the second to host the newly re-hosted agency intranet based on the SharePoint web Content Publishing feature

The Impact:

- The agency now has a single collaboration platform that enables all offices, divisions, branches and sections to share mission critical information to successfully accomplish agency missions at federal, state and local levels
- Government now has an organic taxonomy based upon hierarchy that speeds the effective development of future sites
- Solution helped government work smarter and deliver true value to its internal and external consumers

CASE STUDY

IntelliDyne Professionals hold the following certifications relevant to this project:

- PMP
- VMware Certified Professional vSphere 4
- VMware Certified Professional Infrastructure 3.5
- HBSS Advanced v4.5
- Cisco Firewall Security Specialist
- CCNP
- CCSP
- Microsoft Systems Engineer
- Certified Configuration & Data Specialist
- ITIL

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